

THE HEARTBEAT

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HOLIDAY GREETINGS

My Dearest Seniors,

We are so honored to serve you! This has been a challenging year requiring adaptation and innovation to protect everyone's health. We are pleased to learn that 100% of you stated in the recent survey that you feel safe with current no-contact delivery protocol. We are committed to your well-being! MOWCC will continue providing meals and services to help you remain independent within your families, homes, and communities.

You mean so much to Meals on Wheel Collin County. You are important. You matter. You are not alone. We will continue to do our best to stay in contact with you and deliver the highest quality service to you throughout and beyond the pandemic.

Happy Thanksgiving!

--Zella Tyson, M.P.H.
Chief Executive Officer, MOWCC



IMPORTANT SCHEDULE NOTICE

From December 21st through January 1st, MOWCC will not be delivering hot meals.

Prior to those dates, you will receive a variety of frozen meals, fresh soup, and shelf stable items. **DO NOT EAT** those items until the dates specified.

During those two weeks, milk will be delivered on Mondays, 12/21 and 12/28.

Daily hot meal service will resume Monday, Jan. 4th.



SECRET SANTA UPDATE

Thanks to everyone who submitted a Secret Santa request. Our volunteers have been working as hard as elves to put together some amazing gifts for you!

Be on the lookout for gift deliveries arriving early- to mid-December!

DATES TO REMEMBER

- **Saturday, Dec. 5 -**
Shelf Stable Food Delivery
- **Saturday, Dec. 12 -**
Frozen Meal Delivery
- **Dec. 21 - Jan. 1 -**
No Hot Meal Delivery
(please use previously delivered frozen and shelf-stable meals)
- **Dec. 24, 25, 31, & Jan. 1 -**
Office Closed for Holidays

EXTRA DEEP KITCHEN CLEANING

Your safety is our highest priority!

In addition to our daily sanitizing and other safety measures, MOWCC has hired an outside agency to do a bi-weekly deep cleaning/sanitization of our kitchen from floor to ceiling.

We are deeply committed to maintaining the highest levels of excellence and safety for each of our clients, volunteers, and staff members.

DON'T FORGET!

Remember: the 10 shelf stable meals (in the blue bags) previously delivered should be saved for the potential event that MOWCC temporarily cannot deliver meals due to COVID-19. Please DO NOT EAT those meals unless instructed by MOWCC.

